

▣ **Company:**

St. Mary's Hospital, Montreal, QC.

▣ **Industry:**

Hospital

▣ **Challenge:**

To provide an effective cleaning and maintenance program that is safe for users and the environment

▣ **Solution:**

Avmor's EcoPure EP61, EP64, EP66, EP70 & Av-Mixx Dilution Control

▣ **Results:**

Employees no longer complain about the toxic vapours emitted by conventional cleaning products, or about any skin irritations caused by conventional products.

Reduction of SKUs in products – result in cost savings



St. Mary's is a community hospital in Montreal that prides itself, not only on its medical care and professionalism; but more importantly, on its commitment to preserving the human element in the practice of medicine. It is this value of "humanness" that led the hospital's switch to a safe and sustainable cleaning program. Entrusted with the health and safety of its many patients, healthcare workers, staff and visitors, St. Mary's takes its mission of providing the highest level of safe patient and family-focused care to heart.

In the past, the hospital had used conventional cleaning methods and chemicals as part of its cleaning and maintenance program. Given that cleanliness is of the utmost importance in a hospital setting, St. Mary's had to ensure that any sustainable cleaning products used performed just as well as traditional cleaning chemicals. Therefore, the hospital first tested Avmor's EcoPure EP66 Disinfectant in one unit for a period of two months before implementing the program in the entire hospital. Once it was determined that the level of cleanliness remained stable and there were no outbreaks of illnesses, the EP66 Disinfectant received approval from the Pharmacy, as well as the Infection Control Department, for its performance and effectiveness.

In addition to the EP66 Disinfectant, St. Mary's Hospital currently uses Avmor's EP61 Glass and Surface Cleaner, EP64-Neutral pH Multi-Use Cleaner, EP66 Disinfectant and EP70 Washroom Cleaner, along with other specialty products. The hospital has been most impressed with the customized and personalized hands-on training and support received from Avmor. St. Mary's particularly appreciated the customized training manual it received from Avmor with actual pictures of the hospital: "The pictures from the hospital in the training manual provided our staff with the confidence to know where and how to use the products properly, there was no second guessing of the products," noted Carlo DeStefano – Manager of Housekeeping at St. Mary's. Avmor's support greatly helped to smooth the hospital's transition from conventional cleaning products to environmentally preferable products. St. Mary's Hospital has now been using Avmor's products for the past two years.

Although the hospital was already using a dilution control system, such system did not dilute properly. Cleaning and maintenance staff noticed that chemicals remained in the tubing, causing contact with the user's skin and skin irritations. Also the tips of the tubes clogged over time. The introduction of Avmor's Av-Mixx dilution control system was therefore a crucial addition to St. Mary's sustainable cleaning program. In addition to preventing direct chemical contact with the skin, Av-Mixx dilution control system provides accurate dilutions. As a result, fewer cleaning products are wasted, allowing the hospital to reduce the amount of SKUs and to decrease cleaning costs. Since making the switch to an ecological cleaning program, the hospital noticed that the cleaning staff no longer complained about skin irritations.

As a community hospital in the true sense of the term, St. Mary's recognizes the importance of caring for its patients, healthcare workers, staff, visitors, along with the community and the environment. In addition to its sustainable cleaning program, the hospital has introduced other green practices, such as environmentally approved hand and paper towels, recycling paper, carton, metal, plastic, glass and batteries. The hospital continues to examine additional ways of implementing green practices. St. Mary's Hospital realizes that it is supported by its community; and in turn, protects and cares for its patients and community on a level they cannot find elsewhere.

Avmor\* - an industry leader in the development and manufacture of professional cleaning products for 55 years

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## An Avmor Success Story

### St. Mary's Hospital goes GREEN with Avmor's EcoPure & Av-Mixx



Pictures: St. Mary's Hospital, Montreal



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Carlo DeStefano, Manager of Housekeeping, St. Mary's Hospital

